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| --- | --- | --- | --- |
| **Likelihood** | **High** | **Medium** | **Low** |
| **Impact** |
| **Severe** | Data breach resulting in loss of customer information | Major payment gateway failure causing significant downtime | Severe legal compliance issue |
| **Moderate** | Performance issues during peak hours | Occasional minor security vulnerabilities | Minor regulatory compliance issue |
| **Minor** | Minor UI/UX bugs affecting user experience | Infrequent payment processing delays | Rare customer service issues |